

RMA Form

RMA No.

Company :			
Contact Person		Sending Date.	
Phone :		Fax :	
E-Mail address :			

- DOA(Dead on Arrival) RMA(Returning Merchandise Authorization)
- OOW (Out of Warranty)

Product

Product Model _____

Serial # _____

P/I or P/O # _____

Operating Environment

OS: _____

Problems

Failure conditions :

Messages Appeared :

How long have you been operating this product?

More detail you provide, Quick service we can offer!!

Remarks:

1. This form **MUST** be filled out completely and sent to Annso for check by email or FAX. After receiving confirmation, then make a copy and place this in the first carton of RMA Goods.
2. If the Goods are returned without Annso RMA number or shipped to wrong appointed repair site, they will be rejected directly.
3. Please, show the RMA number at all shipping documents and master carton for identification.
4. Please **DON'T** ship any non-confirmed Goods to us. If the RMA item is OOW (out of warranty), repair charge will be collected.